

Terms and Conditions

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Definitions

The Client: The recipient of the service/s carried out by Sumantha McMahon or another representative of ANYA Hair, Make-Up & Beauty.

The Company or I: ANYA Hair, Make-Up & Beauty, Sumantha McMahon or another representative of ANYA Hair, Make-Up & Beauty.

The Event/Booking: Relates in principle to the date whereby the event, ‘the wedding’, ‘the trial’, for example, takes place.

Upon the booking of any services you (The Client) are agreeing to these Terms & Conditions.

Arrangements

- If parking at The Client’s chosen venue requires paying or is permit restricted, arrangements must be made to ensure that the parking is paid for or provided, and I must receive details of this arrangement in writing in advance.
- It is essential for both Trials and Services that we **commence at the agreed time** to avoid any inconvenience to anybody.

- The Client will always be given an estimate of how long a service will take but it may vary in length if there are circumstances to cause this. The Client will always be advised if we deem that more time than previously agreed upon is required.

If The Client is **more than 15 minutes late**, then ANYA reserves the right to withdraw the service in which case you will still be required to pay the remaining bill and any expenses incurred. If the service is not withdrawn, The Client must be prepared for it to finish later than the original estimate.

Travel Expenses

There are no travel charges if the chosen venue is within a 5 mile radius of Weybridge, Surrey (KT13). For venues outside the 5 mile radius, a charge of 40p per mile will be made or if applicable, the cost of public transport tickets/taxi fares.

Trial

The Trial provides The Client an opportunity to try various looks.

- 50% deposit required to secure the date (separate for The Event or Booking)
- Remainder of the monies owed must be paid on the date of the Trial unless paid electronically in which case all monies must be cleared 24 hours prior to the Trial
- A Trial will last for a maximum of 3 hours

Please note that all deposits are non-transferable. Please see the cancellations section for associated information.

The Event/Booking

- 50% deposit required to secure the date for The Event/Booking on receipt of which you will receive confirmation of all the booking details
- Remainder of monies owed must be paid on the date of The Event/Booking unless paid electronically in which case all monies must be cleared 24 hours prior to The Event/Booking

Please note that all deposits are non-refundable and non-transferable.

Please see the cancellations section for associated information.

Cancellations

- Trial's must be cancelled with **at least 7 days written notice** before the date of the Trial in which case the deposit will be refunded.
- The Event/Booking must be cancelled with **at least 3 weeks written notice** prior to The Event date. No deposits paid will be refunded.

Failure to adhere to the terms outlined above will mean that the **full amount** for the service/s booked must be paid by The Client by the date of the scheduled Trial or The Event

- Cancellations by The Company due to circumstances including, but not limited to, problems rendering the professional's performance of their obligations, only where another other suitable alternative cannot be given, a full refund will be given to The Client. No further compensation will be offered.
- In the unlikely scenario of Sumantha McMahon or any other ANYA representative being unable to attend The Trial or The Event/Booking (due to unforeseen circumstances such as a bereavement, serious illness or a random act of God), we will in the first instance offer an alternative professional to carry out the booked services. If this is not possible and the booking needs to be cancelled, a full refund will be given to The Client. No further compensation will be offered.

If the booking is directly affected by circumstances out of the control of Sumantha McMahon or any other representative of ANYA, where possible The Company will endeavour to rectify such situations. However, no compensation will be offered on The Company's part. It is strongly recommended you take wedding insurance to cover you against these situations.

Payment

We accept:

- Cash
- PayPal to dutta90@yahoo.com

The Client pays fees if 'Goods and Services' option is selected.

- Bank transfer:

Bank Name: **Natwest**
Bank Account Name: **Sumantha Dutta**
Bank account: **70708738**
Sort code: **60-18-05**

If you wish to pay all monies via PayPal or bank transfer, you can do so as long as you complete payment within 4 working days prior to The Event.

All payments must be paid in full. All payments are non-refundable unless otherwise stated.

Change of details

Any change of details, for example, contact details, booking details etc, must be confirmed via e-mail or written correspondence. ANYA cannot guarantee availability for any changes made.

Photographs

On the day of the Trial and/or on the day of the main booking out ANYA reserves the right to take photographs of the services carried out. These photographs will only be used by ANYA for the sole purposes of, adding to ANYA's portfolio and in some cases publicity material. These photographs will not be used as or altered for inappropriate or offensive material. Examples of use include but are not limited to ANYA's or Sumantha McMahon's associated websites, blogs, social networking sites and leaflets.

Copyright

Any hairstyles, make-up or other work carried out by Sumantha McMahon or any person representing ANYA may not be used for any other purpose without consent from Sumantha McMahon. All copyrights and other intellectual property rights shall remain the property of Sumantha McMahon and ANYA.

Client Responsibilities

- The Client shall inform The Company of any issues that may affect the use of any equipment or products. This includes, but is not limited to, sensitivities, allergies and medical conditions.
- The Company cannot be held liable for any losses that are incurred due to The Clients failure to inform them of any know or unknown condition.
- The purpose of the trial includes, but is not limited to, the testing of different brands of cosmetics to see if The Client has any reaction to any of the products. The Client accepts responsibility for this, by agreeing to the trial. It is the responsibility of the Client to inform the makeup artist of any subsequent reactions to any products used, so amendments can be made before The Event.
- If The Company suspects the products to be unsuitable for a specific skin condition, based on information given from The Client, they may refuse the service.
- The Company reserves the right to refuse service to The Client or members of the bridal party or people present during services carried out for, but not limited to, abusive and threatening behaviour.

Liability and Indemnification

ANYA is neither an insurer nor a guarantor and disclaims all liability in such capacity. Clients seeking a guarantee against cancellation, loss or damage should obtain appropriate insurance.

Services are conducted on the basis of information, documents and/or samples provided by, or on behalf of, you (The Client) and solely for the benefit of you (The Client). Neither ANYA nor any of its officers, employees, agents or subcontractors shall be liable to ANYA nor any third party for any actions taken or not taken outside the remit of the service supplied nor for any problems arising from unclear, erroneous, incomplete, misleading or false information provided to ANYA.

Copyright @ ANYA. All rights reserved

The Company uses reputable branded make-up and other products; it is your responsibility to inform The Company of any known allergies.

Miscellaneous

Use of the ANYA's corporate name or registered marks for advertising purposes is not permitted without Sumantha McMahon's prior written authorisation.

Payment terms strictly thirty days from invoice date. In line with The Late Payment of Commercial Debt (Interest) Act (1988) I understand and will exercise my statutory right to interest and compensation for debt recovery costs under the late payment legislation if not paid according to agreed credit terms.

All information and prices are correct at the time of print; however may be subject to change.